



Republika ng Pilipinas
National Irrigation Administration
(Pambansang Pangasiwaan ng Patubig)
Lungsod ng Quezon

Office Address: National Government Center
EDSA, Diliman, Quezon City, Philippines
Telephone Nos.: (02) 929-6071 to 78
Website: www.nia.gov.ph

Telefax No. (632) 928-9343
TIN No. 000-916-415

MC No. 20 s. 2018

MEMORANDUM CIRCULAR

TO : THE SENIOR DEPUTY ADMINISTRATOR, DEPUTY ADMINISTRATORS, REGIONAL/OPERATIONS/PROJECT/DEPARTMENT/IRRIGATION MANAGEMENT OFFICE (IMO) MANAGERS AND OTHERS CONCERNED

**FROM : THE ADMINISTRATOR
This Agency**

SUBJECT : QUALITY POLICY, QUALITY OBJECTIVES AND SCOPE FOR ISO 9001:2015 QUALITY MANAGEMENT SYSTEM

The National Irrigation Administration has updated the Agency's Quality Policy, Quality Objectives and Scope for the immediate compliance of requirements on ISO 9001:2015 Quality Management System (QMS) implementation, with the approval of NIA Board under Board Resolution No. 8521-18, s. 2018.

You are hereby directed to adopt this update in your respective offices and in all documentations, such as in the improvement of Quality Manual under ISO 9001:2015. (Refer to Annex A).

For compliance.


GEN RICARDO R VISAYA (Ret)

Date: 03-27 2018

QUALITY POLICY

We commit to provide efficient, effective, and sustainable irrigation services aimed towards the highest satisfaction of the Filipino farmers.

We strive for the attainment of our strategic themes of Technical and Operational Excellence, and Good Governance through Partnership with the farmers and other relevant interested parties.

We abide with applicable legal and international requirements.

We remain dedicated to the core values of Commitment, Integrity and Professionalism, to continually improve the NIA's Quality Management System.

QUALITY OBJECTIVES

1. Increased Irrigated Areas Contributing to Agricultural Productivity;
2. Attain Satisfaction of Farmers;
3. Improve Planning, Design and Implementation of Irrigation and Multi-purpose Projects to be Climate Change Adaptive;
4. Ensure Efficient and Effective Operation and Maintenance of Irrigation Systems;
5. Improve Budget Utilization and Revenue Generation from non-irrigation sources;
6. Adopt a Results-Based Performance Culture; and
7. Improve Management Information Systems and Processes.

QMS SCOPE

NIA adopts a Quality Management System that covers the ***“Provision of Irrigation Services through the Development, Construction, Operation and Maintenance of Irrigation Systems”*** undertaken in the Central Office (CO), Upper Pampanga River Integrated Irrigation Systems (UPRIIS) Head Office, Region IV-A Regional Office (RO), and Quezon Irrigation Management Office (IMO).

The Provinces covered by UPRIIS consists mostly of the whole Nueva Ecija Province and parts of Pampanga, Bulacan, and Tarlac. The main source of water supply for UPRIIS is the Pantabangan Dam. The main base of operations for UPRIIS is located at Maharlika Highway, Cabanatuan City, Nueva Ecija.

Region IV-A consists of five provinces, Cavite, Laguna, Batangas, Rizal and Quezon, also known as Calabarzon. Region IV-A has a jurisdiction on Laguna-Rizal IMO, Cavite-Batangas IMO and Quezon IMO.

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